


Code of Conduct for Employees (2021)



Town of Cottesloe

Internal Management Protocol	CODE OF CONDUCT FOR EMPLOYEES (2021)		
Legislation	<ul style="list-style-type: none">• Local Government Act 1995• Local Government (Administration) Regulations 1996		
Responsible Officer	Chief Executive Officer		
Responsible Area	Corporate and Community Services (HR)		
Chief Executive Officer Authorisation			
Authorisation Date	8 September 2021	Version No. 1	
Amendment Date/s		Next Review Date	
CEO Signature	 Matthew Scott		

1. INTRODUCTION

The Town of Cottesloe Code of Conduct (the Code) provides employees with clear guidelines for the standards of professional conduct expected of them in carrying out their functions and responsibilities.

The Code addresses the broader issue of ethical responsibility and encourages transparency and accountability. The Code expresses the Town of Cottesloe's commitment to high standards of ethical and professional behaviour and outlines the principles in_ which individual responsibilities are based.

The Code is complementary to the principles adopted in the Local Government Act 1995 (the Act) and associated regulations which incorporate four fundamental aims:

- a. Better decision-making by local governments
- b. Greater community participation in the decisions and affairs of local governments.
- c. Greater accountability of local governments and their communities.
- d. More efficient and effective local government.

1.1 Statutory Environment

The Code addresses the requirement in section 5.51A of the Act for the CEO to prepare and implement a code of conduct to be observed by employees of the Local Government, and includes the matters prescribed in Part 4A of the *Local Government (Administration) Regulations 1996*.

The Code should be read in conjunction with the Act and associated regulations. Employees should ensure that they are aware of their statutory responsibilities under this and other legislation.

1.2 Application

For the purposes of the Code, the term employees includes persons employed by the Town of Cottesloe, all volunteers and persons engaged by the Town of Cottesloe under a contract for services. The Code applies to all employees, including the CEO, while in the Local Government's premises or while engaged in Local Government-related activities. Clause 3.15 of this Code (Gifts), does not apply to the CEO.

2. OUR VISION and MISSION STATEMENT

Our Vision

An iconic coastal community with a relaxed lifestyle

Our Mission

To preserve and improve Cottesloe's natural and built environment and beach lifestyle by using sustainable strategies in consultation with the community.

3. OUR VALUES

- Strive for excellence and be responsive to change.
- Promote trust, openness and accountability.
- Act ethically, with integrity and respect.
- Assist people in a supportive and caring manner.
- Cooperate with, encourage and value input of the community, employees and kindred industries.
- Treat others as we would wish to be treated ourselves.

4 CODE OF CONDUCT

4.1 Role of Local Government Employees

The role of employees is determined by the functions of the Chief Executive Officer as set out in section 5.41 of the *Local Government Act 1995*.

The CEO's functions are to —

- (a) *Advise the council in relation to the functions of a local government under this Act and other written laws; and*
- (b) *Ensure that advice and information is available to the council so that informed decisions can be made; and*
- (c) *Cause council decisions to be implemented; and*
- (d) *Manage the day-to-day operations of the local government; and*

Liaise with the mayor or president on the local government's affairs and the performance of the local government functions; and

- (e) *Speak on behalf of the local government if the mayor or president agrees; and*
- (f) *Be responsible for the employment, management, supervision, direction and dismissal of other employees (subject to section 5.37(2) in relation to senior employees); and*
- (g) *Ensure that records and documents of the local government are properly kept for the purposes of this Act and any other written law; and*
- (h) *Perform any other function specified or delegated by the local government or imposed under this Act or any other written law as a function to be performed by the CEO.*

4.2 Principles Affecting Employment by the Town of Cottesloe

The principles set out in section 5.40 of the Act apply to the employment of the Town of Cottesloe employees:

5.40. Principles affecting employment by local governments

The following principles apply to a local government in respect of its employees —

- (a) *employees are to be selected and promoted in accordance with the principles of merit and equity; and*
- (b) *no power with regard to matters affecting employees is to be exercised on the basis of nepotism or patronage; and*
- (c) *employees are to be treated fairly and consistently; and*
- (d) *there is to be no unlawful discrimination against employees or persons seeking employment by the City on a ground referred to in the Equal Opportunity Act 1984 or on any other ground; and*
- (e) *employees are to be provided with safe and healthy working conditions in accordance with the Occupational Safety and Health Act 1984; and*
- (f) *such other principles, not inconsistent with this Division, as may be prescribed.*

Local Government Act 1995

4.3 Personal Behaviour

Employees will:

- (a) act, and be seen to act, properly, professionally and in accordance with the requirements of the law, the terms of this Code and all policies of the Town of Cottesloe;
- (b) Perform their duties impartially and in the best interests of the Town of Cottesloe uninfluenced by fear or favour;
- (c) Act in good faith (i.e. honestly, for the proper purpose, and without exceeding their powers) in the interests of the Town of Cottesloe and the community;
- (d) Make no allegations which are improper or derogatory (unless true and in the public interest);
- (e) Refrain from any form of conduct, in the performance of their official or professional duties, which may cause any reasonable person unwarranted offence or embarrassment; and
- (f) Always act in accordance with their obligation of fidelity to the Town of Cottesloe.

4.4 Honesty and Integrity

Employees will:

- (a) observe the highest standards of honesty and integrity, and avoid conduct which might suggest any departure from these standards;
- (b) be frank and honest in their official dealing with each other; and
- (c) report any dishonesty or possible dishonesty on the part of any other employee to their Supervisor, Manager or the CEO in accordance with this Code and the Town of Cottesloe's policies.

4.5 Performance Duties

While on duty, employees will give their whole time and attention to the Town of Cottesloe's business and ensure that their work is carried out efficiently, economically and effectively, and that their standard of work reflects favourably both on them and the Town of Cottesloe.

4.6 Compliance with Lawful and Reasonable Directions, Decisions and Policies

- (a) Employees will comply with any lawful and reasonable direction given by any person having authority to make or give an order, including but not limited to their Line Manager, Manager or the CEO.
- (b) Employees will give effect to the lawful decisions and policies of the Town of Cottesloe, whether or not they agree with or approve of them.

4.7 Administrative and Management Practices

Employees will ensure compliance with proper and reasonable administrative practices and conduct, and professional and responsible management practices.

4.8 Intellectual Property

The title to Intellectual Property in all duties relating to contracts of employment will be assigned to the Town of Cottesloe upon its creation unless otherwise agreed by separate contract.

4.9 Recordkeeping

Employees will ensure complete and accurate local government records are created and maintained in accordance with the Town of Cottesloe's Recordkeeping Plan.

4.10 Dealing With Other Employees

- (a) Employees will treat other employees with respect, courtesy and professionalism, and refrain from behaviour that constitutes discrimination, bullying or harassment.
- (b) Employees must be aware of, and comply with their obligations under relevant law and the Town of Cottesloe's policies regarding workplace behaviour and occupational safety and health, including:
 - (i) Equal Employment Opportunity (Trim Ref: POL/71)
 - (ii) Occupational Safety and Health (Trim Ref: POL/27)
- (c) Employee behaviour should reflect the Town of Cottesloe's values and contribute towards creating and maintaining a safe and supportive workplace.

4.11 Dealing With The Community

- (a) Employees will treat all members of the community with respect, courtesy and professionalism.
- (b) All Town of Cottesloe services must be delivered in accordance with the Town of Cottesloe's Customer Service Charter, relevant policies and procedures, and any issues resolved promptly, fairly and equitably.

4.12 Professional Communications

- (a) All aspects of communication by employees (including verbal, written and electronic), involving the Town of Cottesloe's activities should reflect the status, values and objectives of the Town of Cottesloe.
- (b) Communications should be accurate, polite and professional.

4.13 Personal Communications and Social Media

- (a) Personal communications and statements made privately in conversation, written, recorded, emailed or posted in personal social media, have the potential to be made public whether intended or not.
- (b) Employees must not, unless undertaking a duty in accordance with their employment, disclose information, make comments or engage in communication activities about or on behalf of the Town of Cottesloe, its Council Members, employees or contractors, which breach this Code.
- (c) Employee comments which become public and breach the Code of Conduct, or any other operational policy or procedure, may constitute a disciplinary matter and may also be determined as misconduct and be notified in accordance with the *Corruption, Crime and Misconduct Act 2003*.

4.14 Personal Presentation

Employees are expected to comply with professional, neat and responsible dress standards at all times, in accordance with the Town of Cottesloe's relevant policies and procedures.

4.15 Gifts

- (a) Application

This clause does not apply to the CEO.

- (b) Definitions

In this clause –

Activity involving a local government discretion has the meaning given to it in the Local Government (Administration) Regulations 1996:

activity involving a local government discretion means an activity

- (a) that cannot be undertaken without an authorisation from the local government; or
 - (b) by way of a commercial dealing with the local government;
- [r.19AA of the *Local Government (Administration) Regulations 1996*]

Associated person has the meaning given to it in the Local Government (Administration) Regulations 1996:

associated person means a person who –

- (a) is undertaking or seeking to undertake an activity involving a local government discretion; or
- (b) it is reasonable to believe, is intending to undertake an activity involving a local government discretion

[r.19AA of the *Local Government (Administration) Regulations 1996*]

gift has the meaning given to it in the Local Government (Administration) Regulations 1996:

gift —

- (a) has the meaning given in section 5.57 [of the *Local Government Act 1995*]; but
- (b) does not include —
 - (i) a gift from a relative as defined in section 5.74(1); or
 - (ii) a gift that must be disclosed under the *Local Government (Elections) Regulations 1997* regulation 30B; or
 - (iii) a gift from a statutory authority, government instrumentality or non-profit association for professional training; or
 - (iv) a gift from WALGA, the Australian Local Government Association Limited (ABN 31 008 613 876), the Local Government Professionals Australia WA (ABN 91 208 607 072) or the LG Professionals Australia (ABN 85 004 221 818);

[r.19AA of the *Local Government (Administration) Regulations*]

gift means —

- (a) a conferral of a financial benefit (including a disposition of property) made by 1 person in favour of another person unless adequate consideration in money or money's worth passes from the person in whose favour the conferral is made to the person who makes the conferral; or
- (b) a travel contribution;

travel includes accommodation incidental to a journey;

travel contribution means a financial or other contribution made by 1 person to travel undertaken by another person

[Section 5.57 of the *Local Government Act 1995*]

relative, in relation to a relevant person, means any of the following —

- (a) a parent, grandparent, brother, sister, uncle, aunt, nephew, niece, lineal descendant of the relevant person or of the relevant person's spouse or de facto partner;
- (b) the relevant person's spouse or de facto partner or the spouse or de facto partner of any relative specified in paragraph (a),

whether or not the relationship is traced through, or to, a person whose parents were not actually married to each other at the time of the person's birth or subsequently, and whether the relationship is a natural relationship or a relationship established by a written law;

[Section 5.74(1) of the *Local Government Act 1995*]

prohibited gift has the meaning given to it in the Local Government (Administration) Regulations 1996:

prohibited gift, in relation to a local government employee, means —

- (a) a gift worth the threshold amount or more; or
- (b) a gift that is 1 of 2 or more gifts given to the local government employee by the same person within a period of 1 year that are in total worth the threshold amount or more;

[r.19AA of the *Local Government (Administration) Regulations 1996*]

reportable gift means:

- (i) a gift worth less than \$300; or
- (ii) a gift that is 1 of 2 or more gifts given to the local government employee by the same person within a period of 1 year that are in total worth less than \$300.

threshold amount has the meaning given to it in the *Local Government (Administration) Regulations 1996*, being \$300.

threshold amount, for a prohibited gift, means —

- (a) a gift worth the threshold amount or more; or
- (b) a gift that is 1 of 2 or more gifts given to the local government employee by the same person within a period of 1 year that are in total worth the threshold amount or more;

[r.19AA of the *Local Government (Administration) Regulations 1996*]

- (a) Determination

In accordance with Regulation 19AF of the *Local Government (Administration) Regulations 1996*, the CEO has chosen not to determine a lesser amount.

- (b) Employees must not accept a prohibited gift from an associated person.
- (c) An employee who accepts a reportable gift from an associated person is to notify the CEO in accordance with subclause (f) and within 10 days of accepting the gift.
- (d) The notification of the acceptance of a reportable gift must be in writing and include:
 - (i) the name of the person who gave the gift; and
 - (ii) the date on which the gift was accepted; and
 - (iii) a description, and the estimated value, of the gift; and
 - (iv) the nature of the relationship between the person who is an employee and the person who gave the gift; and
 - (v) if the gift is one of two or more accepted from the same person within a period of one year:
 - (1) a description;

- (2) the estimated value; and
 - (3) the date of acceptance,
- of each other gift accepted within the one year period.
- (e) The CEO will maintain a register of reportable gifts and record in it details of notifications given to comply with subclause (f).
- (f) The CEO will arrange for the register maintained under subclause (g) to be published on the Town of Cottesloe's official website.
- (g) As soon as practicable after a person ceases to be an employee, the CEO will remove from the register all records relating to that person. The removed records will be retained for a period of at least 5 years.

4.16 Conflict of Interest

- (a) Employees will ensure that there is no actual (or perceived) conflict of interest between their personal interests and the impartial fulfilment of their professional duties.
- (b) Employees will not engage in private work with or for any person or body with an interest in a proposed or current contract with the Town of Cottesloe, without first disclosing the interest to the CEO. In this respect, it does not matter whether advantage is in fact obtained, as any appearance that private dealings could conflict with performance of duties must be scrupulously avoided.
- (c) Employees will lodge written notice with the CEO describing an intention to undertake a dealing in land which is within the district of the Town of Cottesloe, or which may otherwise be in conflict with the Local Government's functions (other than purchasing the principal place of residence).
- (d) Employees who exercise a recruitment or other discretionary function will make disclosure before dealing with relatives or close friends and will disqualify themselves from dealing with those persons.
- (e) Employees will conduct themselves in an apolitical manner and refrain from political activities which could cast doubt on their neutrality and impartiality in acting in their professional capacity. An individual's rights to maintain their own political convictions are not impinged upon by this clause. It is recognised that such convictions cannot be a basis for discrimination and this is supported by anti-discriminatory legislation.

4.17 Secondary Employment

An employee must not engage in secondary employment that conflicts with their employment with the Town. Secondary employment can be undertaken with approval from the CEO, which will not be unreasonably withheld.

4.18 Disclosure of Financial Interests

- (a) All employees will apply the principles of disclosure of financial interest as contained within the Act.

- (b) Employees who have been delegated a power or duty, have been nominated as ‘designated employees’ or provide advice or reports to Council or Committees, must ensure that they are aware of, and comply with, their statutory obligations under the Act.

4.19 Disclosure of Interests Relating to Impartiality

- (a) In this clause, interest has the meaning given to it in the Local Government (Administration) Regulations 1996.

interest —

(a) means an interest that could, or could reasonably be perceived to, adversely affect the impartiality of the person having the interest; and

(b) includes an interest arising from kinship, friendship or membership of an association.

[r.19AA of the Local Government (Administration) Regulations 1996]

- (b) An employee who has an interest in any matter to be discussed at a Council or Committee meeting attended by the employee is required to disclose the nature of the interest:
 - i. in a written notice given to the CEO before the meeting; or
 - ii. at the meeting immediately before the matter is discussed.
- (c) An employee who has given, or will give, advice in respect of any matter to be discussed at a Council or Committee meeting not attended by the employee is required to disclose the nature of any interest the employee has in the matter:
 - i. in a written notice given to the CEO before the meeting; or
 - ii. at the time the advice is given.
- (d) A requirement described under (b) and (c) excludes an interest referred to in Section 5.60 of the Act.
- (e) An employee is excused from a requirement made under (b) or (c) to disclose the nature of an interest because they did not know and could not reasonably be expected to know:
 - i. that they had an interest in the matter; or
 - ii. that the matter in which they had an interest would be discussed at the meeting and they disclosed the nature of the interest as soon as possible after the discussion began.
- (f) If an employee makes a disclosure in a written notice given to the CEO before a meeting to comply with the requirements of (b) or (c), then:
 - i. Before the meeting the CEO is to cause the notice to be given to the person who is to preside at the meeting; and

- ii. At the meeting the person presiding must bring the notice and its contents to the attention of persons present immediately before the matter to which the disclosure relates is discussed

(g) If:

- i. to comply with a requirement made under item (b), the nature of an employee's interest in a matter is disclosed at a meeting; or
- ii. a disclosure is made as described in item (e)(ii) at a meeting; or
- iii. to comply with a requirement made under item (f)(ii), a notice disclosing the nature of an employee's interest in a matter is brought to the attention of the persons present at the meeting,

The nature of the interest is to be recorded in the minutes of the meeting.

4.20 Use and Disclosure of Information

- (a) Employees must not access, use or disclose information held by the Town of Cottesloe except as directly required for, and in the course of, the performance of their duties.
- (b) Employees will handle all information obtained, accessed or created in the course of their duties responsibly, and in accordance with this Code, the Town of Cottesloe's policies, procedures and internal management protocols.
- (c) Employees must not access, use or disclose information to gain improper advantage for themselves or another person or body, in ways which are inconsistent with their obligation to act impartially and in good faith, or to improperly cause harm, detriment or impairment to any person, body or the Town of Cottesloe.
- (d) Due discretion must be exercised by all employees who have access to confidential, private or sensitive information.
- (e) Nothing in this section prevents an employee from disclosing information if the disclosure:
 - i. is authorised by the CEO or the CEO's delegate; or
 - ii. is permitted or required by law.

4.21 Improper or Undue Influence

- (a) Employees will not take advantage of their position to improperly influence Council Members or employees in the performance of their duties or functions, in order to gain undue or improper (direct or indirect) advantage or gain for themselves or for any other person or body.
- (b) Employees must not take advantage of their position to improperly influence any other person in order to gain undue or improper (direct or indirect) advantage or gain,

pecuniary or otherwise, for themselves or for any other person or body.

- (c) Employees must not take advantage of their positions to improperly disadvantage or cause detriment to the Town of Cottesloe or any other person.

4.22 Use of Town of Cottesloe Resources

In this clause –

Town of Cottesloe resources includes local government property and services provided or paid for by the Town of Cottesloe;

local government property has the meaning given to it in the Act.

local government property means anything, whether land or not, that belongs to, or is vested in, or under the care, control or management of, the local government

[Section 1.4 of the *Local Government Act 1995*]

- (a) Employees will:
 - (i) Be honest in their use of the Town of Cottesloe resources and must not misuse them or permit their misuse (or the appearance of misuse) by any other person or body;
 - (ii) use of the Town of Cottesloe resources entrusted to them effectively, economically in the course of their duties and in accordance with relevant policies and procedures, internal management protocols; and
 - (iii) not use the Town of Cottesloe’s resources (including the services of employees) for private purposes (other than when supplied as part of a contract of employment), unless properly authorised to do so, and appropriate payments are made (as determined by the CEO).

4.23 Use of Town of Cottesloe Finances

- (a) Employees are expected to act responsibly and exercise sound judgement with respect to matters involving the Town of Cottesloe’s finances.
- (b) Employees will use Town of Cottesloe finances only within the scope of their authority, as defined in position descriptions, policies and procedures and administrative practices.
- (c) Employees with financial management responsibilities will comply with the requirements of the *Local Government (Financial Management) Regulations 1996*.
- (d) Employees exercising purchasing authority will comply with the Town of Cottesloe’s Purchasing Policy, and the systems and procedures established by the CEO in accordance with regulation 5 of the *Local Government (Financial Management) Regulations 1996*.
- (e) Employees will act with care, skill, diligence, honesty and integrity when using local government finances.
- (f) Employees will ensure that any use of Town of Cottesloe finances is appropriately documented in accordance with the relevant policy and procedure, including the

Town of Cottesloe's Recordkeeping Plan.

- (g) Employees must be aware of, and comply with their obligations under relevant Town of Cottesloe's policies and Internal Management Protocols regarding staff financial benefits and incentives:
 - i. Professional Membership Fees
 - ii. Salary Packaging
 - iii. Severance and Redundancy
 - iv. Staff Education and Study Assistance
 - v. Staff Gift
 - vi. Staff Superannuation
 - vii. Sustainable Transport Allowance (Staff)
- (h) Travelling and Sustenance Expenses:
 - i. Employees will only claim or accept travelling and sustenance expenses arising out of travel-related matters which have a direct bearing on the services, policies or business of the Town of Cottesloe in accordance with Town of Cottesloe policy and the provisions of the *Local Government Act 1995*.

4.24 Reporting of Suspected Breaches of the Code of Conduct

Employees may report suspected breaches of the Code to their Supervisor, Line Manager, any Director or the CEO.

4.25 Handling of Suspected Breaches of the Code of Conduct

Suspected breaches of the Code will be dealt with in accordance with the relevant Town of Cottesloe policies and procedures, depending on the nature of the suspected breach.

4.26 Reporting Suspected Unethical, Fraudulent, Dishonest, Illegal or Corrupt Behaviour

- (a) Employees may report suspected unethical, fraudulent, dishonest, illegal or corrupt behaviour to their supervisor, Manager, or the CEO
- (b) In accordance with the Corruption, Crime and Misconduct Act 2003, if the CEO suspects on reasonable grounds that the alleged behaviour may constitute misconduct as defined in that Act, the CEO will notify:
 - i. The Corruption and Crime Commission, in the case of serious misconduct; or
 - ii. The Public Sector Commissioner, in the case of minor misconduct.
- (c) Employees, or any person, may also report suspected serious misconduct to the Corruption and Crime Commission or suspected minor misconduct to the Public Sector Commissioner.

- (d) Employees, or any person, may also make a Public Interest Disclosure to report suspected unethical, fraudulent, dishonest, illegal or corrupt behaviour, using the Town of Cottesloe's Public Interest Disclosure Procedures, published on the Town of Cottesloe's website.

4.27 Handling of Suspected Unethical, Fraudulent, Dishonest, Illegal or Corrupt Behaviour

Suspected unethical, fraudulent, dishonest, illegal or corrupt behaviour will be dealt with in accordance with the appropriate Town of Cottesloe policies and procedures and Internal Management Protocols, and where relevant, in accordance with the lawful directions of the appropriate statutory body.