



## Town of Cottesloe Community Survey 2023

Celebrate our past and plan for our future! Participate in the review of the Town of Cottesloe's Strategic Community Plan 2013-2023. Your feedback will contribute to this review, linking the community's vision and aspirations with the Council's strategic direction. The Council's renewed strategic direction will be reflected in the new Council Plan 2023 - 2033.

### 1. Your connection to the Town of Cottesloe:

- |                                                      |                                                                                                                                     |
|------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Cottesloe Resident          | <input type="checkbox"/> Cottesloe Ratepayer                                                                                        |
| <input type="checkbox"/> Business Owner in Cottesloe | <input type="checkbox"/> Study in Cottesloe                                                                                         |
| <input type="checkbox"/> Work in Cottesloe           | <input type="checkbox"/> Member of community, sporting, volunteer or other group based in Cottesloe – please provide name of group: |
| <input type="checkbox"/> Visitor to Cottesloe        |                                                                                                                                     |

### Share your vision and aspirations for the Town of Cottesloe

### 2. What do you love about the Town of Cottesloe?

### 3. What is your greatest wish for the Town of Cottesloe over the next 10 years?

The following pages list services, facilities and infrastructure the Town provides, supports or advocates for. As part of this strategic review, we're keen to increase our understanding of the relevance, importance and satisfaction you feel in relation to these provisions, assisting in the development of the new Council Plan 2023-2033.





## What best describes (in your opinion) the level of importance and satisfaction with these Town of Cottesloe facilities, infrastructure and services?

Please circle your rating for relevance, importance and satisfaction for each item.

Relevance		Importance		Satisfaction	
1	Not relevant / not utilised	1	Not important	1	Not satisfied
2	Relevant / sometimes utilised	2	Important	2	Satisfied
3	Very relevant / highly utilised	3	Very important	3	Very satisfied
		N	Neither / neutral	N	Neither / neutral

4. Facilities and infrastructure	Relevance			Importance				Satisfaction			
Parks / gardens / reserves (public open space)	1	2	3	1	2	3	N	1	2	3	N
Verge maintenance	1	2	3	1	2	3	N	1	2	3	N
Council public buildings	1	2	3	1	2	3	N	1	2	3	N
Sporting grounds (Harvey Field)	1	2	3	1	2	3	N	1	2	3	N
Playgrounds	1	2	3	1	2	3	N	1	2	3	N
Civic centre grounds	1	2	3	1	2	3	N	1	2	3	N

Please tell us about your ratings – what you like or how it could be improved.

5. Infrastructure	Relevance			Importance				Satisfaction			
Roads	1	2	3	1	2	3	N	1	2	3	N
Footpaths / dual use paths / cycle paths	1	2	3	1	2	3	N	1	2	3	N
Public parking	1	2	3	1	2	3	N	1	2	3	N
Street lighting	1	2	3	1	2	3	N	1	2	3	N
Public toilets	1	2	3	1	2	3	N	1	2	3	N

Please tell us about your ratings – what you like or how it could be improved.

6. Natural environment facilities	Relevance			Importance				Satisfaction			
Access to beach	1	2	3	1	2	3	N	1	2	3	N
Beaches / foreshore	1	2	3	1	2	3	N	1	2	3	N
Shark barrier – Cottesloe main beach	1	2	3	1	2	3	N	1	2	3	N
Green canopy (leafy suburbs)	1	2	3	1	2	3	N	1	2	3	N

Please tell us about your ratings – what you like or how it could be improved.

7. Services	Relevance			Importance				Satisfaction			
Community engagement	1	2	3	1	2	3	N	1	2	3	N
Library services (the Grove Library)	1	2	3	1	2	3	N	1	2	3	N
Council organised events (eg. Australia Day)	1	2	3	1	2	3	N	1	2	3	N

Please tell us about your ratings – what you like or how it could be improved.





### 8. Corporate Services

Asset management planning	1	2	3	1	2	3	N	1	2	3	N
Financial management	1	2	3	1	2	3	N	1	2	3	N
Strategic planning	1	2	3	1	2	3	N	1	2	3	N

Please tell us about your ratings – what you like or how it could be improved.

### 9. Regulatory Services

	Relevance			Importance				Satisfaction			
Waste services (three bin service/FOGO/verge valet)	1	2	3	1	2	3	N	1	2	3	N
Local emergency management	1	2	3	1	2	3	N	1	2	3	N
Animal control	1	2	3	1	2	3	N	1	2	3	N
Parking management	1	2	3	1	2	3	N	1	2	3	N
Public health administration / inspection	1	2	3	1	2	3	N	1	2	3	N
Built environment control / services	1	2	3	1	2	3	N	1	2	3	N
Protecting heritage assets	1	2	3	1	2	3	N	1	2	3	N
Town planning	1	2	3	1	2	3	N	1	2	3	N
Advocate for increasing residential / commercial density on State Government land	1	2	3	1	2	3	N	1	2	3	N
Town centre activation and redevelopment	1	2	3	1	2	3	N	1	2	3	N

Please tell us about your ratings – what you like or how it could be improved.

### 10. Customer services and community based programs

	Relevance			Importance				Satisfaction			
Customer service - reception	1	2	3	1	2	3	N	1	2	3	N
Customer service - correspondence / communication	1	2	3	1	2	3	N	1	2	3	N
Customer service - general interactions with administration	1	2	3	1	2	3	N	1	2	3	N
Seniors program	1	2	3	1	2	3	N	1	2	3	N
Citizenship ceremonies	1	2	3	1	2	3	N	1	2	3	N
SHINE community services	1	2	3	1	2	3	N	1	2	3	N
Community Citizen of the Year Awards	1	2	3	1	2	3	N	1	2	3	N

Please tell us about your ratings – what you like or how it could be improved.

### 11. Community support and advocacy

	Relevance			Importance				Satisfaction			
Accessibility for all abilities	1	2	3	1	2	3	N	1	2	3	N
Youth services	1	2	3	1	2	3	N	1	2	3	N
Community groups	1	2	3	1	2	3	N	1	2	3	N
Support for volunteers	1	2	3	1	2	3	N	1	2	3	N
Events approved by the Town (but not managed by - eg. Sculpture by the Sea)	1	2	3	1	2	3	N	1	2	3	N
Natural resource management	1	2	3	1	2	3	N	1	2	3	N
Neighbouring local governments collaboration	1	2	3	1	2	3	N	1	2	3	N
Indigenous relations	1	2	3	1	2	3	N	1	2	3	N
Council meetings and governance	1	2	3	1	2	3	N	1	2	3	N

Please tell us about your ratings – what you like or how it could be improved.





**12. Are there any additional services (ie. provided by the Federal or State Governments, commercial enterprise, etc) you would like the Town to advocate for?**

**13. Any additional comments (eg. Improvements, what's going well, etc):**

**Please share a little about you:**

**14. What is your age group?**

0 – 15

16-24

25-49

50-70

71+

**15. What suburb do you currently live in:**

Cottesloe

Other (please specify) \_\_\_\_\_

**The Town of Cottesloe thanks you for your participation!**

**Please return your survey by 4pm Monday 29 May 2023 via:**

- **Online:** complete online survey via the Town of Cottesloe website page: [www.cottesloe.wa.gov.au](http://www.cottesloe.wa.gov.au) - Have A Say or scan the QR code below; or
- **Email:** [town@cottesloe.wa.gov.au](mailto:town@cottesloe.wa.gov.au) | please include in subject line: "2023 Community Survey"; or
- **Mail:** PO Box 606, Cottesloe WA 6911; or
- **In person:** Administration Office, 109 Broome Street, Cottesloe WA 6011

**For more information, please visit the Town's website: [www.cottesloe.wa.gov.au](http://www.cottesloe.wa.gov.au)**

